

# bath house guest information



what to expect



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## considerations before you leave home



### bookings essential

Bookings will now be essential and all guests included in a booking will need to have their details recorded.



### check for updates

We recommend you check our [website](#) and social media in advance of your visit for the most up to date opening hours.



### what to expect

Before you arrive please [click here](#) to watch our 'What to expect' video to prepare you for your visit.



### appropriate swimwear

Swimsuits are required in the Bath House bathing area. The mineral-rich water may discolour swimwear.



### footwear required

To reduce the risk of slips we recommend appropriate footwear around the pools and in wet areas.



### minimise valuables

Our geothermal water may tarnish your jewellery, therefore please leave all valuables at home.



### no cash payments

All onsite payments will now be cashless, and where possible, contactless.

## medical information



### medical advice

Please seek medical advice before bathing if you have any **medical conditions**.



### feeling unwell

If you are feeling at all unwell we kindly request that you reschedule your visit.

## capacity restrictions



### bather limits

You will notice our pools have signage to indicate the maximum number of bathers allowed in each pool which will be monitored by members of our pools team.



### social distancing

During your visit please observe social distancing so you are at a 1.5m distance from other parties across the site.

## things to know



### how to get here

We are located on Springs Lane in Fingal (Rye). For full directions, please visit [our website](#).



### when to arrive

It is essential that you arrive on time for your booking to avoid losing your spot. We recommend that you allow an extra 15 minutes to find us and park your car.



### on arrival

Bathing suits and thongs are available for purchase on arrival. Robe, towel and limited locker hire is available. Please see our [hire prices](#).



### temperature reading

On arrival you will be required to use hand sanitiser and have a temperature check. Anyone presenting with a high temperature will be asked to reschedule their booking.



### dining options

You will notice more space between you and other guests in our Bath House café. Visit the [website](#) for our café opening hours.



### reopening later this year

All wellness activities including yoga, Pilates, and fire & ice, retreats, saunas and hammams and events will return at a later date.



### cancellation, terms & conditions

We recommend you view our cancellation policy and [terms and conditions](#) after completing your booking.

Contact us at [info@peninsulahotsprings.com](mailto:info@peninsulahotsprings.com) or 03 5950 8777

