

bath house guest information



what to expect



download our map



discover more

considerations before you leave home



what to expect

Before you arrive please click here to watch our 'What to expect' video to prepare you for your visit.



facemasks

Face masks are to be worn throughout your visit including in the pools. The only exception is when drinking and eating.



appropriate swimwear

Swimsuits are required in the Bath House bathing area. The mineral-rich water may discolour swimwear.



footwear required

To reduce the risk of slips we recommend appropriate footwear around the pools and in wet areas.



minimise valuables

We have lockers available however we recommend that you minimise the valuables that you bring during your visit.



no cash payments

All onsite payments will now be cashless, and where possible, contactless.

medical information



medical advice

Please seek medical advice before bathing if you have any **medical conditions**.



feeling unwell

If you are feeling at all unwell we kindly request that you reschedule your visit.

capacity restrictions



bather limits

You will notice our pools have signage to indicate the maximum number of bathers allowed in each pool which will be monitored by members of our pools team.



social distancing

During your visit please observe social distancing so you are at a 1.5m distance from other parties across the site.

things to know



how to get here

We are located on Springs Lane in Fingal (Rye). For full directions, please visit **our website**.



when to arrive

It is essential that you arrive on time for your booking to avoid losing your spot. We recommend that you allow an extra 15 minutes to find us and park your car.



time-based experience

We have introduced time-based experiences to ensure we allow everyone the opportunity to bathe.



on arrival

Bathing suits and things are available for purchase on arrival. Robe, towel & locker hire is included in your package. Please see our reception area.



temperature reading

On arrival you will be required to use hand sanitiser and have a temperature check. Anyone presenting with a high temperature will be asked to reschedule their booking.



dining options

You will notice more space between you and other guests in our Bath House and Amphitheatre cafés. Visit **our website** for café opening hours.



reopening later this year

Saunas and hammams and music and events will return at a later date.



cancellation, terms & conditions

We recommend you view our cancellation policy and **terms and conditions** after completing your booking.

Contact us at info@peninsulahotsprings.com or 03 5950 8777

